



Business Referral Program – Terms & Conditions

Eligibility

1.1 The OurISP Business Referral Program (“Program”) is open exclusively to current Our ISP Pty Ltd business customers (“Referrer”) with an active, paid enterprise or business-grade internet service.

1.2 The party being referred (“Referee”) must be a new business customer and must enter into a new eligible 36-month service agreement with a minimum speed of 250/250Mbps.

1.3 Residential customers are excluded from this Program.

Referral Reward

2.1 Both the Referrer and the Referee will each receive one (1) month of free internet service (“Reward”) upon successful referral.

2.2 A referral is deemed successful once the Referee has:

- (a) signed a 36-month eligible service agreement with OurISP; and
- (b) had their service active and paid for a minimum of thirty (30) consecutive days.

2.3 The Reward will be applied as a bill credit to the Referrer’s and Referee’s active accounts within thirty (30) days after the conditions in clause 2.2 are met.

2.4 The Reward applies against the base monthly service fee only and excludes hardware, installation fees, add-ons, or other charges.

2.5 Each successful referral generates one Reward for both parties. There is no limit on the number of referrals a Referrer may make.

How to Refer

3.1 Referrals must be made using the Referrer’s unique referral code, link, or via the official OurISP referral process.

3.2 The Referee must provide the Referrer’s code or details at the time of sign-up. Referrals cannot be back-dated or applied retroactively.

Fair Use & Restrictions

4.1 A Referrer cannot refer themselves, related entities under common ownership, or transfer services between their own accounts to qualify for Rewards.

4.2 If the Referee cancels their service prior to thirty (30) days from activation, neither party will receive the Reward.

4.3 Rewards are not transferable, exchangeable, or redeemable for cash.

General

5.1 OurISP reserves the right to verify the validity of referrals and to withhold Rewards if fraud, misuse, or breach of these Terms is suspected.

5.2 OurISP may amend, suspend, or terminate the Program at any time by providing notice on its website. Referrals received before termination will still be honoured in accordance with these Terms.

5.3 These Terms are governed by the laws of Victoria, Australia.